

# City of East Point to Begin Advanced Metering Infrastructure (AMI) Installations



As part of our ongoing commitment to maintain a high quality of life for our citizens through cost-effective, eco-friendly, and innovative technology, the City of East Point will begin installing an automated, two way meter reading system for our electric and water utilities this year, commonly referred to as AMI.

The project includes enhancing or replacing nearly all residential and commercial electric and water meters in East Point with new, state-of-the-art technology that can wirelessly communicate usage data to Customer Care. We will start upgrading the system in August 2016, a process that could take up to 1 year to complete. Once installed, the advanced metering technology will be able to collect multiple remote meter reads per day and allow for better leak detection and improved customer service. Additionally, the system will allow for a standard 30-day billing period which may help customers to avoid paying a higher tiered rate for their water. Most importantly, the absolutely accurate nature of the system will eliminate errors that can occur when meters are read manually.

Since the AMI project may take up to a year to complete, a flyer will be presented to the affected homes and businesses a minimum of 3 business days prior to installation. After installation is complete, an additional flyer will be provided to advise customers that the electric and water meters have been replaced.

***Your utilities will remain safe throughout the project.***

Please call Customer Care at (404) 270-7010 with any questions or comments you may have. During the project, customers can find updates on the City website: [www.eastpointcity.org](http://www.eastpointcity.org)