



Utility Service Fees

Standard Fees	
Fee Description	Applicable Charges
Residential Credit Check Fee	\$5
Business Profile Credit Check (effective July 1, 2014)	\$32
Customer Service Fee	\$3
New Service Fee (Payment and paperwork must be received by 4:00 p.m.)	\$60
Reconnection or Transfer Fee	\$60
Same Day Service Fee (Payment and paperwork must be received by 3:00 p.m.)	* \$40 (in addition to New Service OR Reconnect Fees)
DEPOSIT – Residential Accounts	Subject to credit review
DEPOSIT -Commercial Accounts	min = \$600 max = based on previous consumption
Re-read (at customer's request)	\$35
Installation of temporary electric service	\$150 + cost of the meter (where applicable)
Disconnection of electric services ("line drop" at the pole)	\$150
Connection of electric services (at the pole)	\$150
Relocation of electric services	Actual cost (labor+equipment+materials)
Calibration of commercial water meters	Actual cost (labor+equipment+materials)
Returned Item Fee (NSF checks and credit/debit card reversals)	\$35
Unauthorized Service or Reconnection Fees	
Fee Description	Applicable Charges
<ul style="list-style-type: none"> ➤ Cut or broken seals ➤ Locking bands ➤ Damaged meter or City's property 	\$100 + consumption
HAZARD FEE: <ul style="list-style-type: none"> ➤ Jumpers in the socket ➤ Unauthorized meter in socket (not City of East Point meter) ➤ Any additional hazardous connections 	\$250 charge + \$250 cut at the pole
Multiple UNAUTHORIZED SERVICE occurrences	\$100 1st offense, \$250 each additional offense