

# *Straight to the Point.....*



The City of  
**East Point**

## *A Quarterly Newsletter from Meter Services*

WELCOME to the first publication from the Meter Services Division of East Point Meter Services.. This publication will give you a brief overview of the achievements, contributions and statistics that keep the ball rolling. Great effort and care is given to do the job thoroughly while exemplifying excellent customer service. I hope you find this newsletter informative as well as enjoyable to read.

### MANAGEMENT

Director

Roy Barnes

SUPERINTENDENT

Kevin Miller

METER SERVICES SUPERVISOR

Jesus Hernandez

WATER METER MECHANICS

Phillip Bass

Tommy Disieno

Robert Jones

John Martin

Keith Minor

Lorenzo Presley

Willie Smith

Antonio Sneeze

### METER SERVICES

OPERATING

PHILOSOPHY

1. Effective Business Management
2. Advocacy for the City of East Point
3. Focus on Employee and Customer Safety
4. Excellence In Employee Development
5. Exceptional Customer Service

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### Special points of interest:

- Next Issue will be published March 2012
- Check all vehicles daily and report any problems to your supervisor immediately



The Meter Services Division of East Point would like to thank Walter Burdett (Backflow Prevention Coordinator) and his staff at Clayton County Water Authority for assisting us in the hands-on training of backflow assemblies. Everything was amazing.

### *What is Backflow?*

Backflow is the undesirable reversal of the flow of water from its intended direction in any pipeline or plumbing system. Backflow is dangerous because it can allow drinking water in plumbing systems to become contaminated and unusable.



## Birthday Celebrations

### October

Phillip Bass (October 1)  
 Tommy Disieno (October 6)  
 Robert Jones (October 6)

### December

Jesus Hernandez  
 (December 25)



## CONGRATULATIONS

### Backflow Certified Operators

Phillip Bass	Kelvin Miller
Tommy Disieno	Keith Minor
Jesus Hernandez	Lorenzo Presley
John Martin	Willie Smith
Antonio Sneeze	



## ***"Safety Tip of the Quarter"***

### EMERGENCY PREPAREDNESS

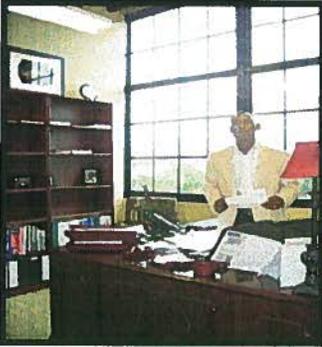
When an emergency occur there is little time to prepare. Therefore, the time to act is NOW-before it happens. Learn how to protect yourself and cope with any emergency by planning ahead. For example: How to prepare an Emergency Car Kit.

- Battery powered radio and extra batteries, flashlight and extra batteries
- Blanket, Booster cables, Fire extinguisher (5 lbs., A-B-C type)
- First aid kit and manual
- Bottled water and non-perishable high-energy foods, such as granola bars, raisins and peanut butter
- Maps, Shovel, Tire repair kit and pump, Flares

### POETRY CORNER

*Happiness keeps you sweet,  
 Trials keep you strong  
 Sorrows keep you human  
 Failures keep you humble  
 Success keeps you glowing  
 But only GOD keeps you going!*

## On the Scene



## Letter of Appreciation from our Superintendent

Dear Employee,

I am taking this opportunity to acknowledge the Meter Service Division 4446 Staff members for their professionalism while interacting with customers.

I really appreciate your conduct in dealing with the customers. I am aware that performing these duties can be difficult by the different elements you all must deal with on a daily basis.

I was also pleased to see that the team has accomplished its key goal (backflow certifications). I want to personally thank each and every one of you for informally assisting your project team to stay on track and on target to meet their goals. Without your willingness to step up, persistence in keeping the team on track, the project would certainly have strayed off course.

I just wanted you all to know that the job you do makes a difference. It makes the team stronger, better, and more independent because of what you have learned.

Thank you so much for being responsible about coming to work on time every day! I am grateful for your loyalty to our department and your interest in your job.

Your punctuality shows others what it means to be a caring employee and it helps the City of East Point succeed on a daily basis. Your reliability is admired and valued.

I have so much hope today and ask that you all continue to perform well in the year 2012.

With appreciation,

*Robin Miller*

## Easy Recipe of the Quarter

This Quarter: Baked Pork Chops and Gravy

Prep Time: 15 min. Calories: 249 Makes: 6 servings

### INGREDIENTS

1 egg, beaten

2 tablespoons water

6 boneless pork chops, 3/4-inch thick (about 1 1/2 pounds)

1 1/2 cups Pepperidge Farm® Herb Seasoned Stuffing, crushed

2 tablespoons all-purpose flour

1 can (10 1/2 ounces) Campbell's® Turkey Gravy

- Beat the egg and water in a shallow dish with a fork or whisk. Coat the pork with the flour.
- Dip the pork into the egg mixture. Coat with the stuffing. Place the pork onto a baking sheet.
- Bake at 400°F. for 20 minutes or until the pork is cooked through.
- Heat the gravy in a 1-quart saucepan over medium heat until it's hot and bubbling. Serve the gravy with the pork.